**Genesaret Brown**

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**SUMMARY**

**Civil Engineering Major** seeking an Entry-Level/ New Graduate Position or Co-Op/Intern opportunity

* Proficiency with Microsoft Excel, PowerPoint and Word
* Familiar with MicroStation V8i (series 4), MATLAB, Tremble, AutoCAD
* Ability to work in a team
* Strong technical skills with the ability to interpret data

**EDUCATION**

Alabama A&M University Normal, AL

**Bachelor of Science Civil Engineering** **(BSCE)**  May 2022

**GPA: 3.46/4.0**

**Relevant Coursework:** ASCE (American Society of Civil Engineering)-Competitions Engineering Related 2019-2022

**WORK EXPERIENCE**

**Target Distribution Warehouse Madison, AL July 2020-Dec 2021**

**Warehouse Operations**

* **Inbound Operations-** to receive products using the Telzon gun and keep proper account for the company’s inventory of incoming products on the trucks, I also have learned to use a forklift to unload the products so they can be put onto pallets in bulk and create labels for them to be staged using the forklift or extra small the leftover products not on a pallet and put them into a cage cart.

* **Outbound Operations-** to load up to 8-12 trucks at a time with merchandise and build/create a wall and using the space provided to transport items to the store efficiently. Also make sure all the high volumes line doesn’t get back up in order to keep inbound and out bound running effectively and keeping the production level above 90%.

**Easy Money**  **Huntsville, AL July 2019 – May 2020**

**Customer Service Sales Representative**

* Increase repeat business by promptly resolving issues and addressing customer concerns
* Follow company guidelines and procedures for issuing installment, payday and title loans
* Manage financial transactions such as cashing checks, collect debts, sending and receiving funds via Western Union, issue mobile cards
* Prepare the office for opening and closing by counting vault and drawers
* Provide daily reports to management using the ECash System
* Maintain confidential records in a neat and orderly manner

**Wendy’s Huntsville, AL March 2018 – Sept 2020**

**Customer Service Representative**

* Work in a team to ensure high level customer service in a high volume, fast paced operation
* Deliver food to customers in the store and drive through in a professional manner
* Ensure the dining areas is clean and presentable at all times
* Maintain store inventory and stocked the restaurant as needed

**Awards & Honor**

* Honor Roll Spring 2018-2022
* NSF Scholarship Recipient Spring 2018-2020