# Matthew Hoffman

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#### **EXPERIENCE**

# **Customer Service Associate**

June - Aug. 2021

Lowe's Home Improvement | Sandy, UT

 Assisted with day-to-day help desk operations including sales and return transactions, fulfilled orders, and provided fast, friendly, and accurate customer service, supported other associates.

Lot Associate Apr. - Aug. 2020

Home Depot | Sandy, UT

 Provided fast, friendly, and accurate customer service, loaded merchandise, monitored and maintained the cleanliness of the entrance of the store.

Lifeguard June - July 2019

Missoula County Parks and Rec | Missoula, MT

• Ensured the safety and security of the pool and pool area; assisted in first aid situations; participated in regular training; maintained equipment and cleaned facilities.

Lifeguard May - July 2018

Alta Canyon Sports Center | Sandy, UT

• Ensured the safety and security of the pool and pool area; assisted in first aid situations; participated in regular training; maintained equipment and cleaned facilities.

#### **EDUCATION**

Gonzaga University | Bachelor of Science in Civil Engineering

Expected Graduation May 2024

• GPA: 3.27

Relevant Coursework: Geomatics, Fluid Mechanics, Statics, Dynamics, Mechanics of Materials, Engineering Geology

### Juan Diego Catholic High School

Graduated June 2020

• GPA: 3.96

## **EXTRACURRICULAR ACTIVITIES**

ASCE Student Chapter | Concrete Canoe Club

• Worked as part of the construction team; organized teams of volunteers and club members for Build Day

#### **SKILLS**

Conversational Spanish | Civil 3D | ARCGIS | MATLAB | SketchUp |